

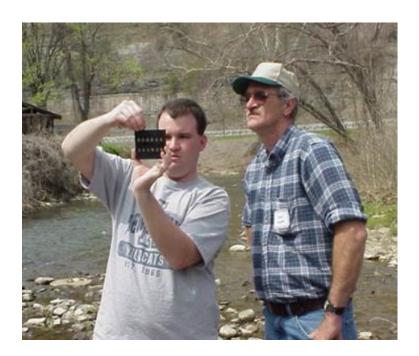
REPORTING A PROBLEM

What Do You Do When You Find a Problem With Your Creek?

atershed Watch Volunteer samplers are incredibly important because they are often the first to detect problems with water quality. They are on the ground, they know what normal creek conditions look like, and they have the training to recognize when conditions are deteriorating. Regulatory agencies depend on conscientious citizens reporting problems when they find them, so that they can respond promptly to mitigate the damage.

If You Visit Your Site and Observe Things Like:

- Dead fish or other animals in the creek
- Creek has unusual color, sheen, or odor
- Large quantities of trash in or near the creek (indicating an illegal dump)
- A drastic change in water chemistry parameters compared to previous sampling (example: dissolved oxygen levels below 4ppm when creek is normally much higher)



• Evidence of disturbance to creek or creek banks due to human influences (construction, vehicles, etc.)

...contact the Division of Water (DOW) at 502-564-3410 and inform the operator that you wish to report a concern or complaint. Please be prepared to explain the nature of the problem and give the location of the problem, including directions to the site. **You do not have to give your name**; however, if you wish DOW to either contact you during the investigation or provide you with the results of the investigation, you must leave your name and contact information. This information will remain anonymous.

You can also contact your local <u>Division of Water Regional Office</u> to report a problem. Taking pictures to show the problem is also a great idea.

To Report an Environmental Emergency

For environmental emergencies such as *spills of gas, oil or other substances*, contact the Environmental Response Team at **502-564-2380** or **1-800-928-2380**.